

Prospective Client Comparison Chart

Features	TAG»	Other Servers
Customer service. We have strict standards for keeping you informed and happy. Our clients are why we're here, and we don't want to be anywhere else.	»»	?
Fast service. We're here to serve! From our office staff to our process servers, we'll demonstrate that your documents are as important to us as they are to you!	»»	?
Accurate service. Our managers, office staff and process servers are well trained to effect service from beginning to end.	»»	?
Due diligence. We pride ourselves in going the extra mile. Our process servers don't just knock on a subject's door. They'll also talk to neighbors, apartment managers and mailmen. They'll check the County Assessor Web site for ownership and make phone calls to defendants. Whatever it takes. Our goal is to serve the documents quickly, but when defendants try to avoid service, we're on it! We dive in and verify good addresses and plan alternative ways to serve. We show our clients every day that they're why we're here and how much we appreciate them.	»»	?
Proof of service. Prepared in state-specific format and always filed in a timely matter.	»»	?
Low flat rates. We'll meet or, in most cases, beat the price you're currently paying. Contact us today to evaluate your needs and set a customized price for your firm.	»»	?
Never any extra costs. You'll never get a unexpected fee. We build our reputation on meeting our clients' expectations, and we'll NEVER double bill or add extra fees.	»»	?
Easy payment methods and terms. We accept checks and credit cards online, by phone or by mail. We also accept cash. We offer flexible terms to meet your unique needs.	»»	?
Customizable invoice format. We can provide invoices in virtually any format -separate invoices for individual jobs or clients, or one invoice for everything. PDFs, Excel, text file, physical paper - you name it and you got it - We're here to save you time in processes payments.	»»	?
No-cost court filings. We provide this service based on your volume of process service.	»»	?
No-cost court document research and retrieval. We offer this service based on your volume of process service. You're billed only the court's per-page copy cost.	»»	?
Advance fees. We advance some or all fees for our clients if requested. Additional fee may apply.	»»	?
Bank account locates. We find accounts at banks, credit unions and brokerages - both traditional and online.	»»	?
People and POE locates. We find current addresses and places of employment.	»»	?

Technology	TAG»	Other Servers
Web interface. Intuitive and user-friendly.	»»	?
Life cycle. Track document life cycle in real time.	»»	?
Simple online ordering. Individually or in batches.	»»	?
Messaging. Two-way, job-specific messaging between your office and ours.	»»	?
Data exchange. Electronic Data Interface (EDI) eliminates double data entry. Transfers case documents and data from your system to ours. After service, we return all documents and data electronically.	»»	?
File exchange. Electronic File Interface (EFI) eliminates the need to scan and upload service documents into your system. We scan all service documents and electronically transfer them to your database.	»»	?
Prompt service notifications. In whatever format you choose: e-mail, text message, fax, web message or telephone.	»»	?
Batch addresses. Easily add new addresses, individually or in batches.	»»	?
Reactivate closed jobs. Eliminates the need to re-type data.	»»	?
Stop service. One click stops service on a specific job. This is great when a debtor files Bankruptcy and you need to stop all activity immediately!	»»	?
Address verification. USPS-certified, Delivery Point Verification ensures that an address exists before a server is sent to the location. Additional fee may apply.	»»	?
Change of address service. We perform daily checks against the USPS's National Change of Address database and notify you when a subject has completed a change of address request.	»»	?
Performance reports. Use customizable reports to detail our performance and hold us accountable. We're show it all to you - the good and the bad - We don't just want to look great - We want to be great!	»»	?
Bar codes. Can be created or read individually or in batches. We can supply clients with bar code technology if needed.	»»	?
Requires no hardware or software. Runs on any machine that can run a Web browser, including laptops and wireless devices.	»»	?
Data available to everyone. Your entire firm can access service data, with customizable permissions. The intuitive Web page interface requires a minimum of training.	»»	?